

# **Company Profile**

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# INTRODUCTION

Tech Vision is the Company that provides first class support service offering seamless IT services and solutions tailored to the requirements of your organizations whatever its size or type.

Our portfolio consists of the latest range of technology in Microsoft products, networking devices, Software and hardware with a wide scope and constant drive, we continuously bring new solutions to our clients through the most innovative means thru

- Servers
- Network Management
- Server Upgrades
- Migration
- Email Solutions
- Cloud Solutions
- Backup & Disaster Recovery (DR)
- Network Security
- Network Cabling and Installation
- PABX setup and installation
- Wireless Broadband Solutions
- Latest CCTV Security Camera
- Latest Printers

### **OUR CORPORATE MISSION**

Deliver Compelling value to our clients each and every day, At its core, Tech Vision compelling value is based upon two promises. First, business solutions designed upon a sound understanding of our client operations and objectives and Second, Service delivered reliably 24\*7\*365.

We stand by our mission because we continue to make the requisite investments in people technology and processes. We have the requisite investments in people technology and processes, we requisite practical experience in all facets of IT infrastructure – Planning, designing, Implementation and management of complex computing environments.

# WHAT WE DO

Tech Vision helps companies design, implement, and manage exceptionally reliable IT infrastructures they depend upon 24\*7\*365.

Companies choose Tech Vision because we can provide custom, flexible solutions supported with high touch, personalized service.



We employ best practice architectures and deploy state of the art technology that scales with our client's businesses.

We work hard to build and sustain a lasting partnership with our clients.

# SERVICES AND SOLUTIONS

#### **IT OUTSOURCING**

At Tech Vision we can act as your IT department providing you with a full "in-house" service. Including support for all your IT hardware and software we can make sure that your systems work for you all the time.

As an IT Managed service customer, you get peace of mind knowing that your systems are always supported for a set Yearly cost. Of course, we do not just fix issues when they arise, we proactively monitor your systems and rectify problems before they impact your business.

We have a range of managed service contracts to cover your requirements whatever they are. Best of all you do not need to watch the clock as all managed services customers receive best in class support covered by the yearly charge.

# **MANAGED IT SOLUTIONS FOR NETWORK & SERVER INFRASTRUCTURE**

Annual Maintenance Contract (AMC)



An AMC IT Support Contract with a professional IT Company in Dubai such as Tech Vision will ensure that you have a team of highly qualified, trained, and experienced IT professionals on your team when you need them the most.

Technology has increasingly become a critical aspect of running a business. Today, more than ever before,

it's crucial to ensure that your IT infrastructure is running 24×7 with minimal disruption or downtime.

#### **Our IT Services & Support includes:**

24/7 monitoring and maintenance to keep your technology running while preventing disruptions and downtime.



- Data backup and disaster recovery to ensure your IT systems and data are recoverable in the event of a disaster.
- IT procurement to help you procure the right hardware and software for your unique needs, budget, and requirements.
- Onsite and remote IT support to resolve IT issues and address questions and/or concerns in a timely and efficient manner.
- Comprehensive network security to protect your network, and your business, against emerging security threats, such as malware and viruses.
- > A fixed rate fee to help you budget accurately, year after year, while preventing surprise invoices.

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#### **IT Consultancy**

Our IT consultancy services provide opportunities for innovative businesses to remain dynamic in their industry.

The evolution of IT services is continual; therefore, we pledge to provide all our clients with relevant IT consultancy to best serve their business requirements.

Our expertise is why our clients choose us and as such we proactively share our knowledge as new technology innovations become available.

Our IT consultancy services either works alongside an existing in-house IT team by supplying additional expertise or managing complete projects.



#### **IT Infrastructure**



With global competition, changing regulations, shifting customer demands, limited resources, capacity challenges, and budget constraints you've got a lot on your plate. You shouldn't have to worry about your IT infrastructure. That's our job! Our unique approach to Infrastructure Services connects solutions, services, and suppliers to implement integrated solutions across the entire IT supply chain.

Tech Vision works in close partnership with clients to design an IT infrastructure that is specific to their organization and evolving needs. By working out what the best solution is, we can focus on creating a network that accurately mirrors your business operational requirements, including tailored leasing models using international operational lease templates.

Our team is renowned for the robust and flexible infrastructures that we design, manage and implement. The high level of design and delivery makes Tech Vision the chosen company to manage your requirements.



#### **Cloud Solutions**

Why should you rent space when you can own your own cloud. Through our cloud services, we help you in the journey of having your own cloud and we offer you support along the way. We offer 24/7 cloud support. From Microsoft O365 to Cloud data backup. Tech Vision remain your trusted and largest cloud



services support. From small to large businesses, we guarantee you the best cloud support. Among the list of our cloud services are:

- ➢ Office 365 Support
- AWS Cloud Support & Management
- Azure Cloud Support & Management
- Back-ups for Office 365
- Cloud Back-up Solutions

#### Backup & Disaster Recovery (DR)



#### Deploy a modern backup Solution.

Deploy best-of-breed backup technologies designed for your current and future IT requirements. Update or rebuild your existing backup-and-recovery infrastructure with:

- High-performance, array-based backup, and recovery
- Cloud-integrated backup-and-recovery and data-availability services
- High-density disk storage for enterprise backup
- Small-footprint, low-overhead remote office/branch office solutions

Disaster recovery (DR) is an area of security planning that aims to protect an organization from the effects of significant negative events. Having a disaster recovery strategy in place enables an organization to maintain or quickly resume mission-critical services following a disruption.

In the IT space, disaster recovery focuses on the IT systems that help support critical business functions. The term "business continuity" is often associated with disaster recovery, but the two terms aren't completely interchangeable. Disaster recovery is a part of business continuity, which focuses more on keeping all aspects of a business running despite the disaster. Because IT systems these days are so critical to the success of the business, disaster recovery is a main pillar in the business continuity process.



#### **STRUCTURED CABLING**



Structured network cabling involves using a flexible and singular cabling infrastructure to connect multiple computers, phones and other devices together. Specialized sockets are provided for plugging in your multiple devices. A central communication network cabinet is provided for connecting multiple cables from different work stations. A well-designed and structured cabling system can help in addressing common workflow issues and network downtime problems effectively.

#### **Features or Benefits**

- Greater Flexibility-Structured network cabling can be used to replace messy and hazardous wiring systems with a single, neatly organized and unified infrastructure that has the ability to carry data in all formats. You just have to plug in the right adapter to the socket and get going.
- Future-proof Solution-Structured network cabling has the ability to carry greater bandwidth. When you use one, you will be investing in a foolproof and futuristic solution that will effortlessly support emerging applications and technologies. Your investment in cabling infrastructure will last you for a number of years.

Isolation of Faulty System- With structured network cabling it becomes easier to isolate faulty systems or network issues and repair them without affecting the performance of other systems and applications. As the infrastructure is segmented into easily manageable blocks testing of faulty systems becomes easier.

Makes Moving Quick, Easy and Cost Effective - Structured cabling system can be moved and installed within minutes. You can move easily, effortlessly and quickly regardless of whether you are just changing desks or restructuring an entire department or moving floors or blocks. You just have to plug-in the systems appropriately and get back to work. This flexible system can save tons of time and money for organizations.



#### **Security Surveillance:**



We are offering a wide variety of Security Surveillance equipment's like (Box Camera, Dome Camera, IR Camera, IP Camera, DVRs, NVRs, IP Camera, Night Vision Camera with installation & support. for secure your assets & life, our belief is "YOUR SECURITY IS OUR DUTY" and are doing with our passion & honesty. You can watch your office or home on your mobile & PC/Laptop from any part of the world.

Having a security Camera system may decreases the chances of a burglary and act as loss prevention during operation hours, we can keep eyes on our Offices, Factories, Go-downs, Hotels from any where on your own PC or Laptop via Broadband Internet Connection. We have super performing Security cameras & other surveillance related equipment which enhance your security monitoring.



#### **Time & Attendance Systems / Access Control systems**



ZKTeco is a globally-renowned provider of security, access control and time management solutions.

Card based electronic Time monitoring system to advanced Biometric systems for Time and attendance is installed by us in this region. Many projects are custom made in various aspects for our client's requirements. Single operators to multi operator versions are available for large installations. Pioneered in software development our engineers and partners are available for complex interface to third party applications.

Starting from single door to hundreds of door installations can be possible in this system. Factory trained engineers are available from us to do the project survey, study, design, installations, training for any size and complexity solutions. Our installations cater from local to entire Middle East. Consultants to security trading and installation companies. All the card type and biometric readers are installed by our engineers allow us to do the mix and match technology in system wise or project dependent.

#### **IP Telephony Solutions (IP-PBX)**



We are the leading innovative unified communication solution provider that enriches business communication. Our IP solutions integrate voice, data, and video services effectively and allow the business to achieve new heights.

#### Some of the benefits of IP telephony includes:

- Reduced communication overheads
- Long-distance calls make easy.
- Converged communication possible
- Advanced security
- High productivity and efficiency
- Integrate with the CRM software easily and other phone applications.
- Can change the location easily.
- Enhances productivity.



# Why Choose Tech Vision As Your IT Partner in UAE?



# **Reach Us:**

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